

Guiding Principles of the Home's Code of Conduct

Purpose:

The Montefiore Home has a code of conduct which defines the principles the Home expects all people (staff, residents, visitors and carers) to observe. It is underpinned by Montefiore's Mission and Vision statements and the Home's commitment to the high standard of services provided to the Jewish community and all stakeholders.

Mission Statement

To enhance the quality of life of older persons, by providing an exceptional standard of service and care, embracing the richness of Jewish religion, culture and tradition.

Vision Statement:

To be the leader in the field of aged care. To develop, implement and promote best practice in all aspects of aged care by continuously reviewing and improving services

The Code of Conduct requires that everyone associated with Montefiore will;

- Respect the dignity, culture and beliefs of all individuals within Montefiore;
- Respect the Jewish culture and support residents/clients to maintain cultural practices;
- Act with respect, courtesy and professionalism towards others;
- Act in a way that will maintain public trust and confidence in Montefiore;
- Support the health, well-being, informed decision-making and independence of the individual;
- Protect and maintain confidentiality of residents/clients, staff and others;
- Act with integrity and honesty;
- Act in accordance with Montefiore's policies, procedures, Mission and Vision Statements;
- Support Montefiore's processes for continuous improvement in the Home by providing input and feedback using the systems in place;
- Support and encourage teamwork; and
- Support the maintenance of a safe environment for staff, residents and visitors in accordance with Work Health and Safety regulatory requirements.